



FLASH

MOBILE



What You Need for Sign Up

Please prepare a credit card under your name and an email address.

If you are switching from other mobile operator using MNP, please prepare an MNP reservation number in addition to above.

*The name of the contractant, credit card holder, and the recipient of the product must be the same.

*When receiving the product you purchased, you have to present a photo ID (driving license, passport, residence card, or special permanent resident certificate)

*Please make sure to use the address stated in the photo ID (driving license, passport, residence card, or special permanent resident certificate) for sign up. If you use a different ID, your application will be cancelled and you will have to do sign up again.

*We do not accept an application from a minor.

Non-Japanese people can also sign up if the following conditions are met

• Have an ID (passport, residence card, permanent resident certificate).

*An ID needs to be presented when receiving the SIM card purchased)

• Can make an entry in Japanese since the online application form is in Japanese only.

• Make sure to cancel the contract when emigrating from Japan.

*When cancelling the contract within 24 months, which is a contract term, 9,500 yen of penalty of contract breach will be charged.

MNP

MNP (Mobile Number Portability) reservation number is a number you will need to get from your current mobile operator to keep using the current telephone number even after switching your contract to another mobile operator.

*If you would like to sign up for FLASH MOBILE with MNP, the name of the contractant with the current operator and the name of the contractant with FLASH MOBILE will have to be the same. Please make sure to check the name of the contractant with your current operator before you sign up.

Timing to Get an MNP Reservation Number

An MNP Reservation Number is valid for 15 days. And within these 15 days, you have to sign up for the service and pass the credit check and we have to ship the product for you to receive and activate the service.

Therefore, it is essential that your MNP Reservation Number is valid for the next 13 days at the time when you apply for FLASH MOBILE. So please make sure to obtain an MNP Reservation Number on the day you would like to sign up or the day before.

For the details regarding how to get an MNP Reservation Number, please refer to FLASH MOBILE website.

Payment

We accept credit cards and debit cards with major brand logo such as JCB, VISA, and Master Card for payment. Please note that some debit cards such as J-Debit are not supported.

Devices

• Please make sure to confirm which SIM card your phone supports before signing up.

• Even if your device is foreign made, you can use it as long as it is type approved (with TA mark).

FYI http://www.tele.soumu.go.jp/j/adm/monitoring/summary/qa/giteki_mark/

• A prepaid phone cannot be used for FLASH MOBILE since its SIM card specification is different.